

George F. Farley, DVM  
P.O.Box 613  
Hayward, Ca. 94543  
January 18, 2003

Hello,

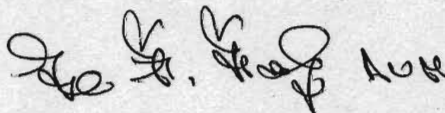
I'm writing to you as the retired owner of the Hayward Veterinary Clinic to recommend MaryAnn Frost, RVT. MaryAnn has been a valuable member of our staff for the past 2 years as a great Technician.

I believe that a genuine desire to help pets and people coupled with a strong interest in medicine are the key factors that motivate MaryAnn in her career in Veterinary Medicine.

MaryAnn is very reliable and conscientious. I could count on her to be a prompt, hard-working Technician. I judge MaryAnn to be a very honest and sincere person. She continually demonstrated this in her relationships with our staff, our clients and their pets. She also showed perseverance with difficult tasks e.g. intensive care patients and fractious pets. I know that she truly enjoyed working with us and every member of our staff enjoyed working with her.

In summary, I highly recommend Mary Ann as a applicant.

Yours truly,

A handwritten signature in black ink, appearing to read "George F. Farley, DVM". The signature is stylized and cursive.

George F. Farley, DVM